

CASE STUDY

XeraPM® PROVIDES EFFECTIVE ELECTRONIC FILING SOLUTION FOR DRAKA UK LIMITED



Draka UK Limited, together with its subsidiaries, is a leading UK manufacturer and distributor of copper wire and electrical cables for domestic and industrial use. With an exceptionally large and fragmented customer base, inevitably the company processes a considerable volume of invoices and accounting paperwork - on average some 20,000 documents every month.



Until recently, Draka UK relied on a microfiche system, but escalating service costs and emerging new technologies prompted IT Manager Ian Hamilton to look for a more cost-effective and accurate method of managing business administration documents such as invoices, statements and credit notes.

Several products were examined but the XeraPM® web based electronic filing system from Open Connect (UK) Limited was the only system Ian Hamilton found that would store print stream data and the correct laser forms simultaneously.

This cost-efficient system has proved ideal for Draka's busy credit control environment. Commented Draka's Ian Hamilton : "In the past it all took far too long, but with XeraPM® images of documents can be examined from any point on the network, immediately. XeraPM® makes the entire credit control operation faster and more efficient - its a brilliant alternative to microfiche."

The changeover from microfiche to XeraPM® was achieved remarkably quickly by Draka - within just two weeks all the current year's data and that of the preceding twelve months was loaded onto the new system.

A key factor in Draka's decision to purchase XeraPM® was the speed at which the system can index, store and retrieve virtually any document, together with its ability to provide instant accurate accessibility. Although the company identified an immediate need for a credit control application, Ian Hamilton was always aware of XeraPM®'s wider potential - it will also be used by Draka's national distribution operation for scanning and electronically filing signed delivery notes and it is currently being considered as a central archive for manufacturing documents.

In fact, it is Draka's intention to move all archives off the company's main computer system and manage them separately with a dedicated computer using XeraPM® and available to everyone across the network.

For the accounting function alone, XeraPM® will process images of some 240,000 documents each year, and store all the documentation demanded by the statutory authorities for up to eight years. Add to the system other potential applications such as distribution, manufacturing and sales and it becomes a very powerful and impressive stand-alone web-based electronic filing solution for Draka UK Limited!